



Lucky Mobile allows deaf, deafened, people with hearing loss and people with speech disabilities to communicate over the phone. Professionally trained operators will relay your words to me through Lucky Mobile IP Relay. All calls are strictly confidential and the service is free.

You can reach me through Lucky Mobile IP Relay:

Name: _____

User ID: _____

Available 24 hours a day, 7 days a week.

Visit us at luckymobile.ca/accessibility

Conditions apply; Lucky Mobile IP Relay





To reach me, follow these simple steps:

- 1. Dial 1 888 RELAY-21 (1 888 735-2921).
- 2. Give the operator your name, area code and telephone number.
- 3. Then give my name and User ID.
- 4. The operator will set up an online chat session with me and tell you to go ahead when I answer.

Remember, the operator will have to relay the information so please speak slowly.

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